Acronyms

Acronym	Definition
AB	Assembly Bill
ACH	Automated Clearing House
AD	Authorization Document
AFDC	Aid to Families with Dependent Children
AICPA	Association for Independent Certified Public Accountants
ALERT	Anti-Fraud Locator using EBT Retailer Transactions
ALJ	Administrative Law Judge
AMA	Account Management Agent
ANSI	American National Standards Institute
APD	Advance Planning Document
AR	Authorized Representative
ARU	Automated Response Unit
ASAP	Automated Standard Application for Payments
ATM	Automated Teller Machine
BIN	Bank Identification Number
C-IV	Consortium IV
CalWIN	CalWORKs Information Network
CalWORKs	California Work Opportunity and Responsibility to Kids
CAPI	Cash Assistance Program for Immigrants
CBO	Community-Based Organizations
CCB	Change Control Board
CDSS	California Department of Social Services
CEFS	Citicorp Electronic Financial Services Inc.
CFAP	California Food Assistance Program
CFR	Code of Federal Regulations
CGA	California Grocers Association
CHHS	California Health and Human Services Agency
CM	Change Management

CMP	Change Management Plan
CPCM	Cost Per Case Month
CPI	Consumer Price Index
CPU	Central Processing Unit
CSC	Customer Service Center
CSR	Customer Service Representative
CWD	County Welfare Department
DASD	Direct Access Storage Device
DES	Data Encryption Standard
DFEH	Department of Fair Employment and Housing
DGS	Department of General Services
DGS/PD	Department of General Services, Procurement Division
DHS	Department of Health Services
DMS	Data Management System
DOF	Department of Finance
DOIT	Department of Information Technology
DSU	Data Storage Unit
DVBE	Disabled Veteran Business Enterprise
EBT	Electronic Benefit Transfer
ECA	Entrant Cash Assistance
EDP	Electronic Data Processing
EFT	Electronic Funds Transfer
EFTA	Electronic Funds Transfer Act
FNS	Food and Nutrition Service
FSOLIS	Food Stamp On-Line Issuance System
FSP	Food Stamp Program
GA	General Assistance
GAIN	Greater Avenues for Independence
GR	General Relief
HHSDC	Health and Human Services Data Center
HWDC	Health and Welfare Data Center, now known as HHSDC
IAPD	Implementation Advance Planning Document

ID	Identification
IEEE	Institute of Electrical and Electronics Engineers
IHSS	In-Home Supportive Services
IIN	Industry Identification Number
IRS	Internal Revenue Service
ISAWS	Interim Statewide Automated Welfare System
ISO	International Standards Organization
ITP	Invitation to Partner
IV&V	Independent Verification and Validation
JAD	Joint Application Design
LEADER	Los Angeles Eligibility Automated Determination Evaluation and Reporting
LIHEAP	Low Income Home Energy Assistance Program
M&O	Maintenance and Operations
NACHA	National Automated Clearing House Association
NOA	Notice of Action
OE&E	Operating Expenses and Equipment
OIG	Office of Inspector General
OT	One-time Position
OT/C	One-time and Continuing Position
PAN	Primary Account Number
PC	Personal Computer
PIN	Personal Identification Number
POS	Point of Sale
PPD	Primary Program Designator
PRWORA	Personal Responsibility and Work Opportunity Reconciliation Act of 1996
QA	Quality Assurance
RAM	Risk Assessment Model
RCA	Refugee Cash Assistance
REDE	Retailer Data Exchange
RFP	Request for Proposal
SAWS	Statewide Automated Welfare System

SEI	Software Engineering Institute
SFY	State Fiscal Year
SHARE	Self-Help and Resource Exchange
SID	Systems Integration Division
SIMM	Statewide Information Management Manual
SNA	Systems Network Architecture
SSAE	Statement of Standards for Attestation Engagements
SSI	Supplemental Security Income
SSP	State Supplementary Payment
STARS	Store Tracking and Redemption Systems
TANF	Temporary Assistance for Needy Families
TCP/IP	Transmission Control Protocol/Internet Protocol
TDD	Telecommunications Device for the Deaf
USDA	United States Department of Agriculture
WCDS	Welfare Case Data System
WIC	Women, Infants and Children